

Service Agreement ID: 1085 3863 9654  
System Handle: COMUNE-IT-DL360-01

PERIODO DI COPERTURA: 01.09.2022 - 31.08.2023

H7J32AC HPE Foundation Care NBD SVC

\*\*\* Prodotti Hardware \*\*\*

**HPE Hardware Maintenance Onsite Support**

Hardware Problem Diagnosis  
Onsite Support  
Parts and Material provided  
Next Cov day Onsite Response  
Std Office Hrs Std Office Days

Prodotto	Descrizione	N. Serie	Qta'
755258-B21	HP DL360 Gen9 8SSF CTO Server	CZJ60705BF	1
755258-B21	HP DL360 Gen9 8SSF CTO Server	CZJ60705BD	1

**HPE Collaborative Remote Support**

Basic Software Phone Support  
Collaborative Call Managemnt  
24 Hours, Day 1-7 Phone Supp  
Standard Response Time

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